

# Payment Request

PART OF OUR MERCHANTSUITE  
COLLECTION OF SOLUTIONS



Allow customers to pay you on the spot using any device, with secure payment links sent to them via SMS or email.



Get paid faster by with  
"Pay Now" links



Keep sensitive card data  
away from your contact  
centre



Give customers the  
flexibility to pay via credit  
card or digital wallet, using  
their preferred device



Follow up overdue  
payments automatically

## Quick and easy payments

Payment Request uses SMS or email messages containing 'Pay Now' links that allow customers to pay instantly and securely using a mobile, laptop, desktop or tablet. Customers can use their credit card or pay quicker with digital wallets such as Apple Pay, Masterpass and Amex Express Checkout.

## Useful for all industries

Payment Request can be used for retail purchases, service bills, council dues, school fees and more, improving cashflow for virtually any business.

## Configurable messaging and functionality

You can personalise the message content and configure the action you want to request the customer to take, such as make a payment, tokenise a card, update a token, pay and tokenise a card or pay and update a token.

## Automatic follow-ups for overdue payments

Remove the need to chase up late payments manually. You can configure Payment Requests to be sent out automatically when customers miss a payment or when the payment has been declined, making it easier for them to settle on the spot.

## Secure payments for contact centres

This solution helps contact centres comply with PCI DSS regulations by keeping credit card data away from their environment. Agents can send a Payment Request to customers whilst on a call, and support them throughout the entire payment process without ever being exposed to the actual card details. Agents can also monitor the payment status on their screen and track exactly how long the payment takes.

# Start using Payment Request in 3 simple steps:

1.

Go to the Sign Up page at [linkly.com.au/signup](https://linkly.com.au/signup) and choose between '30 Day Free Trial' or 'Purchase a Package'.

2.

Select the package that best suits your business and sign up.

3.

Once you've signed up, log on to [linkly.com.au/login](https://linkly.com.au/login) with your registered email address and password, go to MySuite and select Payment Request.

**Watch  
our videos**

To find out more about this product, have a look at the videos below:  
Using Credit Card: <https://www.youtube.com/watch?v=Otv6269RZ3g>  
Using Apple Pay: <https://www.youtube.com/watch?v=ZnF1OtQPGyY>

**Expert support is on  
hand through our Client  
Help Desk**

Of course, we are always here to help.  
From sign-up through to resolving  
technical issues, you can rely on our  
expertise every step of the way.



## Want To Know More?

We'd be happy to help with more information or advice  
about your solution implementation. Simply email:  
[sales@Linkly.com.au](mailto:sales@Linkly.com.au)

**linkly**

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