



FOOD & BEVERAGE – PAY @ TABLE

The Linkly Food and Beverage solution is a collection of features that are aimed at helping merchant customers in the segment meet the needs of their customers.

Linkly's Pay @ Table solution, groups a number of payment features together to deliver the capability to process payment transactions at a table. The capabilities include:

1. Initiate the transaction from the payment terminal
2. Split billing across multiple parties
3. Collect tips as part of the transaction
4. Print receipts at the table

As the Pay @ Table flow creates an alternate transaction flow (commenced from the terminal), there are new Linkly interfaces required.

What are the prerequisites for Pay @ Table (PAT)?

The Merchants point of sale (POS) system must support the Linkly PAT feature, and the merchant must have a wireless terminal (e.g. Ingenico Move 5000).

Which Linkly integration methods support PAT?

- On-Premise - Integrations driven by a POS running within the merchant's environment, this is the method many of our POS providers use.
- Cloud - Integrations driven by a POS running in a Cloud or external environment, this is the method many tablet-based POS providers use.

How does a merchant get PAT?

Merchants should contact their POS provider to discuss PAT.

What kind of merchants can benefit from PAT?

Customers who provide table service or want to create a customer payment experience away from the main counter.

Where can I find the EFT Client software to download?

Click [here](#).

Where can I find more information?

You can find out more by visiting your internal product library for more details.

How can I access helpdesk support?

1st level support remains unchanged and your merchants will continue to contact the Bank's Merchant Helpdesk (or their Oracle Contact team) to answer questions at the first point of contact.

Linkly will continue to provide you with 2nd and 3rd level helpdesk support – please visit linkly.com.au or call +61 2 9998 9800.



LINKLY HELPDESK HOURS OF BUSINESS

Monday - Friday

8:00am – 10:00pm

Saturday

9:00am – 5:00pm

**Sunday & Public
Holidays**

10:00am – 3:00pm

CLOSED

Christmas Day, Boxing Day, New Year's Day,
Good Friday, Easter Sunday, Easter Monday
and ANZAC day.

Who is the best point of contact for new Linkly customer opportunities?

You can contact a member of your product team. They are always available to help and can introduce you to the team at Linkly who can offer you direct support.



Want to know more?

We'd be happy to help with more information or advice about your solution implementation. Simply email:

sales@Linkly.com.au